

Our Commitment to Our Customers & Employees

As an essential business, New World will continue to safely provide relocation services to our customers and clients throughout the coronavirus pandemic. New World is adhering to precautions and instructions issued by the CDC and WHO, as well as both federal and state governments. Please take a moment to review New World's coronavirus safety protocols.



Face Coverings

All employees and contractors must wear a mask when inside a customer's home. Employees and contractors are also required to wear a mask when in a New World vehicle and at any New World facility where a 6-foot distance between individuals cannot be maintained.

6 ft Social Distancing

We continue to enforce our work-imposed social distancing practices by keeping crew members safely apart whenever possible. In an effort to limit exposure to others, we are keeping crew teams together so if a crew member is to test positive, we can easily track with whom they have been in contact.



Minimizing Risk

We are fully committed to serve the moving needs of our clients and relocating families, always keeping the safety and health of all, at the highest priority. We are confident our customers will also prioritize the safety and health of everyone throughout the relocation process and advise us of any illnesses or health concerns, should they arise.



Frequent Hand-washing

We ask all crew members and staff to frequently wash their hands throughout the day. When inside a customer's home, crews are expected to wash their hands periodically, in order to help eliminate the spread of any germs.



Do Your Part

Practice social distancing by maintaining a 6-foot distance from crew members at all times throughout your move.

Wear a mask whenever a crew is present in your home, regardless if a 6-foot distance can be maintained or not.

Limit the number of family members present in the household at the time of the move.

If you have any questions or concerns, please contact our office at 1-800-422-9300